- Information about CareSource's Quality Improvement
  Program including goals, processes, and outcomes as
  related to care and service.

- Information about case management and disease management programs, including how to use the
  services and how CareSource works with practitioner's patients in the program.

- The process to refer members, including disdch83scse m(oved)e10E009BC ( )TEMC 1.6 Td(Information abou83Td(Inncluding