

- A. Subject.....
- B. Background.....
- C. Definitions.....
- D. Policy.....
- E. Conditions of Coverage
- F. Related Policies/Rules.....
- G. Review/Revision History.....
- H. References.....



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Emergency Response System (PERS)

B. Background

Personal Emergency Response Systems can provide safety, medication adherence, and allow for independent living when part of the physician's prescribed plan of treatment.

C. Definitions

- Personal Emergency Response System (PERS) – Includes telecommunications equipment, a central monitoring station, and a medium for two-way, hands-free communication between the individual and the station. Personnel at the station respond to an individual's alarm signal via the individual's PERS equipment. This does not include remote video monitoring of the individual in their home or systems that only connect to emergency service personnel.

D. Policy

- I. The use of a Personal Emergency Response System (PERS) in a member's home may be medically necessary when all of the following criteria are met:
 - A. Documentation by the member's physician of:
 1. The specific clinical diagnoses and/or physical-functional limitations which serve as an indication for a Personal Emergency Response System; and
 2. How the Personal Emergency Response System specifically will improve member safety and facilitate continued residence in the home setting;
 - B. The member retains an appropriate cellular or landline phone system that will support the PERS device; and
 - C. To be eligible

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